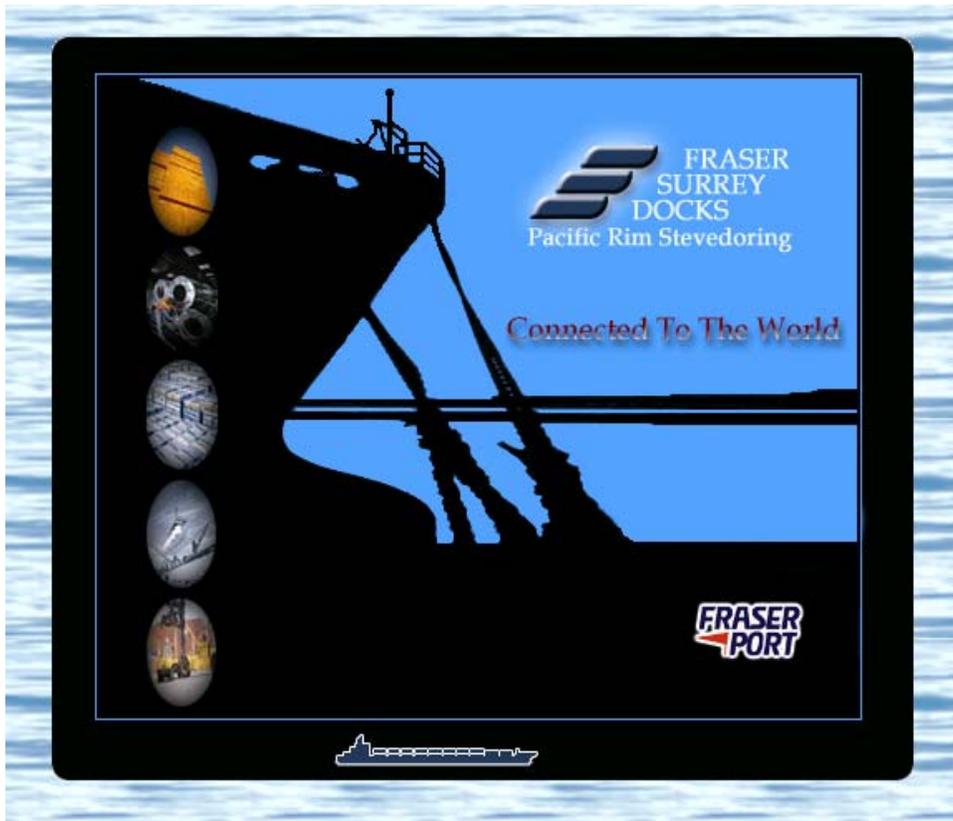**FRASER
SURREY
DOCKS**

CUSTOMER LOGIN via FSD WEBSITE USER'S GUIDE

Access to Fraser Surrey Dock's Customer Login through our website will enable you to view accurate information, on a real time basis from anywhere in the world, at your convenience

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Please be advised that no part of the Cargo Management System or this manual shall be reproduced or transmitted in any form or by any means without the express written permission of Fraser Surrey Docks Ltd.

LOGGING IN

1. Activate your desired web browser

   Note: If you are not using Internet Explorer 5.X and up or Netscape 4.7 and up you will not be able to use some components of our website. Please check with your Systems Administrator or login into to one of the following two websites to download the latest free version:

   http://windowsupdate.microsoft.com/ Click on Internet Explorer 6.0, Product Updates

   http://home.netscape.com/computing/download/index.html?cp=hophb2 Click on Netsacpe 6.2, Download. This site also tells you what version you are currently using.

2. Access Fraser Surrey Docks website at www.fsd.bc.ca

3. Click anywhere on the picture that will appear in the middle of your screen

4. Fraser Surrey Dock's Home Page will appear. There are five buttons across the top of your screen. Click on the button titled "CMS Customer Login" which is the third button from the left.
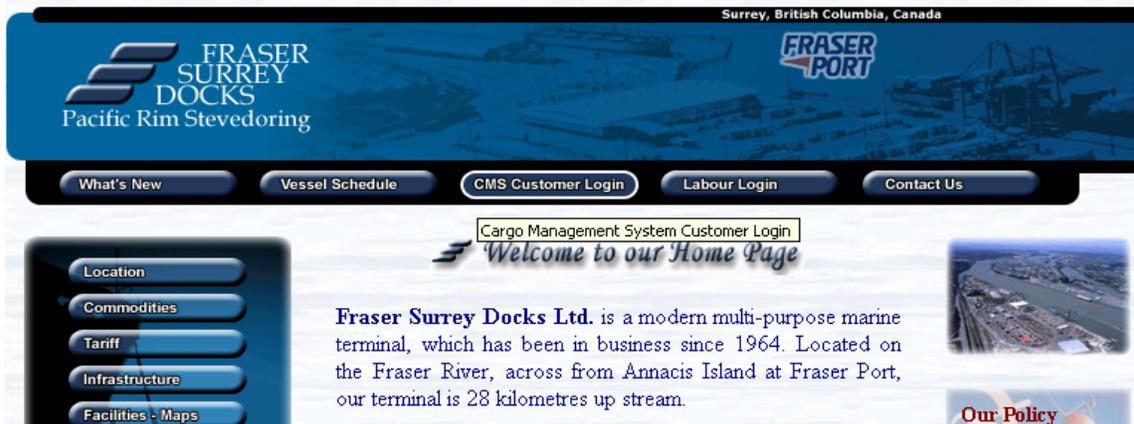
5. You will be asked to enter your "User Name" and "Password". These are case sensitive and were given to you upon successful registration

Note: Please ensure you keep your login and password confidential. We have designed the system so that every user in your organization requiring access to our site would do so under a unique login ID. This would allow us to monitor access into our site and becomes important when dealing with Rate Inquiries, Work order Requests, and other interactive components of the system. If you wish to discuss your access rights or the system itself please contact Penny Purvis at 604 582 2268

6. Click on the "Login" button directly under "Password"

7. A pop up screen will appear asking if you want Windows to remember your password

We recommend that you toggle the box that says, "Don't offer to remember any more passwords and select the "No" button

8. You are now successfully in the Customer Login area of the website

Note: Only information related to your business transactions will be accessible by you. No other user, unless authorized, will be able to access your data

MOVING AROUND

You are now successfully inside the customer area. You should be able to see a menu bar across the top of your screen. If you don't, ensure that you are using the latest version of your web browser or contact you Systems Administrator.

| home | rate & inquiry | work order | vessel schedule | cargo inquiry | reports | utility | log out |

FRASER SURREY DOCKS LTD

To access a particular component just click on the item you wish to view.

1. **home**

   Click on this button at anytime and you will return to default screen above

2. **rate & inquiry**

   Click on this button to request rates or view our tariff

3. **work order**

   Click this button to request changes to cargo and view the status of these changes

4. **vessel schedule**

   Click this button to view the current vessel schedule for Fraser Surrey Docks Ltd.

5. **cargo inquiry**

   Click this button to dynamically view Export Bookings, Import Manifests, Inventory and Cargo On Dock. The section also allows users to enter their own bookings.   Release status allows users to retrieve details regarding a specific Bill of Lading, Container, Release or Pick Up Number. Container Release Authorization allows users to enter their own Release Authorizations and check on the status. Trucker appointments allows users to advise the terminal of intended cargo movements and quantity of trucks for upcoming shifts.

6. **reports**

Click this button to print and or download an extensive number of reports. These reports are identical to the ones you currently receive by fax.

7. **utility**

Click this button to change your current password.

7. **log out**

Click this button to "log out" and return back to FSD Website home page

RATE & INQUIRY

INQUIRY:

Quote Status:

These tabs are currently under review

TARIFF

Customers can download the current or last year's version of the Fraser Surrey Docks Terminal Services Tariff. The report will be printed in PDF format.

Click on "Download PDF " to print the required tariff. Adobe Acrobat reader will automatically open up and you can print the document to your local computer.

WORK ORDER

WORK ORDER:

This tab is currently under review

WORK ORDER STATUS

Customers can view a complete summary of all their work orders and their status. The user must select work order status for containers or one for other commodities. The interface will look exactly the same but the drill down data will be different.

If you want to see the details of a specific work order you can double click on the ID number located to the left of the detail listed.

										QUOTE STATUS
ID	Customer	Bill To	Contact	Type	Authorization No.	Created Date	Deadline	Status	Date Approved	By
20020430002	Columbus Line	Columbus Line	David Thomas	Container Gate	test2	04/30/2002	04/30/2002	Pending		
20020430001	Columbus Line	Columbus Line	David Thomas	Container Gate	CLL 13456	04/30/2002	04/30/2002	Pending		
20020423006	Columbus Line	Columbus Line	Sandy Pendlebury	Container Gate	9959	04/23/2002	05/20/2002	Pending		
20020423005	Columbus Line	Columbus Line	Mark Cockle	Container Gate	56	04/23/2002	05/20/2002	Pending		
20020404001	Columbus Line	Canadian National Railway	David Thomas	Container Gate	test	04/04/2002	02/04/2002	Pending	4/17/2002	Brent Sellers
20020325002	Columbus Line	Columbus Line	David Thomas	Container Gate	gsdfg	03/25/2002	03/31/2002	Completed	3/26/2002	Candie Tanaka

VESSEL SCHEDULE

Customers can view a complete vessel schedule over the Internet. Click on the Vessel Schedule tab and the selecting screen will appear.

In this screen the fields will default as follows:

    Start Date = Today's current date

    End Date = 3 months from today's current date

    Market = All markets

Users can change either date by typing in the desired month, day and year using the following the format mm/dd/yyyy. For every vessel Fraser Surrey Docks identifies the "Market" or area of the world to/from which goods are being transported. Users can change the market by clicking on the arrow and activating the drop down. Users can only look at "All Markets" together or a specific market.

Once everything has been selected click the "Submit" button to the right of Markets. The current vessel schedule will appear.

The "ETA" is the Estimated Time of Arrival for that specific Vessel and Voyage.

The "VRID" is the Voyage Reference ID that Fraser Surrey Docks gives to each Vessel and Voyage. These numbers are unique and can be used as reference.

The "Vessel Name" is the name of the vessel.

The "Market" is the area of the world to/from which goods are being transported. The market for export can be different from the market for import.

The "Voyage" is a reference number that the shipping line or agent gives to a specific movement for a vessel. Each vessel can have several lines and each line can have a different voyage number.

The "Operator" is the company that is responsible for the overall operation of that vessel. Each vessel has only one operator.

The "Operator's Agent" is the company that is acting on behalf of each Shipping Line on that vessel.

The "Commodity" is the what is going to be loaded or discharged to/from the vessel

The "Cut off date", is the last day for receiving

The start receiving date is the Earliest Receive Date for dry containers, being 7 calendar days in advance of original designated sailing. ERD for Reefers is 5 calendar days in advance of original designated sailing.

Users can obtain a direct link to a vessel operator or agent's website by clicking on the name if it is highlighted in blue and underlined.

CARGO INQUIRY

EXPORT BOOKING – EXPORT BOOKING STATUS

Customers can view the online summary of export bookings using this interface. Export cargo is anything lined up to load to a vessel. This interface only shows the current (live) status of the cargo. This means cargo that has been booked or lined up, received or not received and **not** loaded to a vessel.

When selected this interface will display a summary of units and quantity booked and received for every vessel, voyage, discharge port, final destination port and commodity lined up against all vessels.

											EXPORT BOOKING STATUS	
Vessel	Voyage	ETA	ETD	Dischrg Port	Final Dstn.	Commdty	Stow	Units Bkd	Qty. Bkd	Units Rcvd	Qty. Rcvd	Meas.
Columbus Coromandel	351S	3/15/2002	3/16/2002	Auckland	Auckland	20'GP8'6"	N	1		1		Container
Columbus	351S	3/15/2002	3/16/2002	Auckland	Auckland	20'RE8'6"	N	20		20		Container

To view specific details related to a single vessel regardless of voyage click on the desired "Vessel". To view specific details related to a single vessel and voyage regardless of discharge port click on the desired "Voyage". To view specific details related to a single vessel and voyage for a specific discharge port click on the desired "Discharge Port"

This next level provides greater detail including the shipper and booking number. This screen will also show the outstanding units and quantity (not received) for each booking number and commodity.

											EXPORT BOOKING STATUS	
Vessel:		**Columbus Coromandel**			**Voyage:**			**351S**				
Discharge Port	Final Dstn.	Shipper	Cmmdty	Stow	Booking No.	Units Bkd	Qty. Bkd	Unit Rcved	Qty. Rcvd	Units OutStd	Qty. OutStd	Meas.
Auckland	Auckland	Columbus Line	20'GP8'6"		2YVRPA0029	1		1		0		Container
Auckland	Auckland	Columbus Line	20'RE8'6"	N	MT-AUCKLAND	20		20		0		Container

To drill down further and see specific details related to a single booking, click on the desired "Booking Number". You can only see detailed information for bookings that have cargo received against it.

Containers

For containers this will show the container number, size type and height, received date, carrier name, carrier number, tare weight, net weight and gross weight of all containers that are received.

				EXPORT BOOKING STATUS

Vessel:	Columbus Coromandel		Voyage:	351S
Discharge Port:	Auckland		Shipper:	Columbus Line

Booking No.	Container ID	S/T/H	Recved Date	Carrier Name	Carrier No.	Tare Weight	Net Weight	Gross Weight
2YVRPA0029	SUDU3630933	20' GP 8'6"	03/05/2002	BPYC	710	2350	7964	10314

Other Commodities

For all other cargo this will show the mark, lot, commodity, stowage, units and quantity lined up, units and quantity received and units and quantity outstanding (not received).

							EXPORT BOOKING STATUS	

Vessel:	Barbet Arrow		Voyage:	26	
Discharge Port:	Antwerp		Shipper:	Slave Lake Pulp Corp.	

Booking No.	Mark	Lot	Cmmdty	Stow	Units Ln.Up	Qty. Ln.Up	Units Rcvd	Qty. Rcvd	Units OutStd	Qty. OutStd	Meas.
BAR026-U-ABER	S0416	A2240	Wood Pulp	U	54	69.615	54	69.615	0	0	MT
BAR026-U-ABER	S0416	A2244	Wood Pulp	U	54	66.488	54	66.488	0	0	MT

To drill down further and see specific details related to a single mark click on the desired "Mark". This will enable the customer to see the receipt number, the mill it came from, the carrier name and number.

							EXPORT BOOKING STATUS	

Vessel:	Barbet Arrow		Voyage:	26	
Discharge Port:	Antwerp		Shipper:	Slave Lake Pulp Corp.	

Booking No.	Cmmdty	Mark	Lot	Receipt Number	Mill	Units Rcvd	Qty. Rcvd	Meas.	Carrier No.	Carrier Name
BAR026-U-ABER	Wood Pulp	S0416	A2240	R		54	69.615	MT	CNA549304	CNR

To drill down further and see specific details related to a single receipt click on the desired "Receipt". This will enable the customer to see the package numbers, the length of lumber packages, the receive date and the location of the cargo.

Example Pulp

							EXPORT BOOKING STATUS	

Vessel:	Barbet Arrow		Voyage:	26	
Discharge Port:	Antwerp		Shipper:	Slave Lake Pulp Corp.	

Booking No.	Cmmdty	Mark	Lot	Receipt No.	Pkg. No.	Lumber Length	Units Rcvd	Qty. Rcvd	Meas.	Receive Date	Loc.
BAR026-U-ABER	Wood Pulp	S0416	A2240	R		(m)0.00 (f)0'0"	54	69.615	MT	2/13/2002	2C-04-1

Example Lumber

| Vessel: | | Barbet Arrow | | | Voyage: | | 26 | | | | |
| Discharge Port: | | Dublin | | | Shipper: | | Weyerhaeuser Company Ltd. | | | | |

Booking No.	Cmmdty	Mark	Lot	Receipt No.	Pkg. No.	Lumber Length	Units Rcvd	Qty. Rcvd	Meas.	Receive Date	Loc.
BAR26-W-NWL-O-D	Packaged Lumber	ECD1365		186718		(m)2.44 (f)8'0"	6	4.320	MFBM	4/3/2002	8F18
BAR26-W-NWL-O-D	Packaged Lumber	ECD1365		186718		(m)3.05 (f)10'0"	4	3.600	MFBM	4/3/2002	8F18
BAR26-W-	Packaged	ECD1365		186718		(m)3.66	3	3.160	MFBM	4/3/2002	8F18

IMPORT MANIFEST STATUS

Customers can view the online summary of Import Manifest using this interface to show import cargo discharged from a vessel. This interface only shows the current (live) status of the cargo. This means cargo that has been discharged and **not** released off the dock.

When selected this interface will display a summary of units and quantity received for every vessel, voyage, loading port, manifested to port and all commodities. To view complete import list, go back to cargo enquiry tab and access Containers On Dock – Import.

														IMPORT MANIFEST STATUS
Vessel	Voyage	ETA	ETD	Loading Port	Manifs to Port	Commdty	Stow	Units Manifs	Qty. Manifs	Units Rcvd	Qty. Rcvd	Meas.
Apalis Arrow	12	5/12/2000	5/19/2000	To Be Announced	Vancouver	Beams	N	432	2,080.945	432	2,080.945	MT
Auk Arrow	102	5/13/1999	5/15/1999	To Be Announced	Vancouver	Pipe	N	469	3,305.585	469	3,305.585	MT
Avocet	18	11/2/2000	11/3/2000	To Be	Vancouver	Pipe	N	14	48.127	14	48.127	MT

To view specific details related to a single vessel regardless of voyage, click on the desired "Vessel". To view specific details related to a single vessel and voyage regardless of loading port, click on the desired "Voyage". To view specific details related to a single vessel and voyage for a specific loading port, click on the desired "Loading Port"

This next level will give customers greater detail, which includes the consignee and bill of lading number. This screen will also show the outstanding units and quantity (not received) for each bill of lading number and commodity.

													IMPORT MANIFEST STATUS
Vessel:		Grouse Arrow				Voyage:		79					
Loading Port	Manifs to Port	Consignee	Cmmdty	Stow	BOL No.	Units Manifs	Qty. Manifs	Unit Rcvd	Qty. Rcvd	Units OutStd	Qty. OutStd	Meas.
Ulsan	Vancouver	R & R Trading Co. Ltd.	Pipe		KRULS-2006	68	45.886	68	45.886	0	0	MT

To drill down further and see specific details related to a single bill of lading, click on the desired "Bill of Lading Number". You can only see detailed information for bills of lading that have cargo received against it.

This will show the mark, lot, commodity, stowage, units and quantity manifested, units and quantity received and units and quantity outstanding (not received).

												IMPORT MANIFEST STATUS
Vessel:		Grouse Arrow			Voyage:		82				
Loading Port:		Ulsan			Consignee:		R & R Trading Co. Ltd.				
BOL No.	Mark	Lot	Cmmdty	Stow	Units Manifs	Qty. Manifs	Units Rcvd	Qty. Rcvd	Units OutStd	Qty. OutStd	Meas.
KRULS-2006	PO 6068/ KOREA	LINE 007	Pipe		68	45.886	68	45.886	0	0	MT

To drill down further and see specific details related to a single mark click on the desired "Mark". This will enable the customer to see the package numbers, the length of lumber packages, the receive date and the location of the cargo.

									IMPORT BOOKING STATUS	

Vessel:	**Grouse Arrow**					**Voyage:**		**82**		
Loading Port:	**Ulsan**					**Consignee:**		**R & R Trading Co. Ltd.**		

BOL No.	Cmmdty	Mark	Lot	Pkg. No.	Lumber Length	Units Rcvd	Qty. Rcvd	Meas.	Rcvd Date.	Loc.
KRULS-2006	Pipe	PO 6068/ KOREA		LINE 007	0	68	45.886	MT	2/26/2002	

INVENTORY BOOKING STATUS

Customers can view the online summary of inventory cargo using this interface. Inventory cargo is any cargo that has not been assigned for loading to a vessel. This interface only shows the current (live) status of the cargo. This means cargo that has been booked or lined up, received or not received and **not** released off the dock.

When selected, this interface will display a summary of units and quantity booked, received and outstanding (not received) for every shipper and commodity other than containers, currently being held in inventory.

										INVENTORY BOOKING STATUS
Shipper	Consignee	Cmmdty	Booking BOL/No.	Units Bkd	Qty. Bkd	Unit Rcvd	Qty. Rcvd	Units OutStd	Qty. OutStd	Meas.
Canadian Forest Products Ltd.		Wood Pulp	CAN INV-PULP	4000	1,000.000	2317	4550.25	1683	-3550.25	MT
Canadian Forest Products Ltd.		Wood Pulp	CAN-INV-REJ	2	3.960	2	3.96	0	0	MT

To drill down further and see specific details related to a single booking, click on the desired "Booking Number". You can only see detailed information for bookings that have cargo received against it.

For all other cargo this will show the mark, lot, commodity, units and quantity lined up, units and quantity received and units and quantity outstanding (not received).

										INVENTORY BOOKING STATUS
Shipper:	**Canadian Forest Products Ltd.**			**Consignee:**						
Booking BOL/No.	Mark	Lot	Cmmdty	Units Linedup	Qnty. Linedup	Units Recved	Qnty. Reced	Units OutStd	Qnty. OutStd	Meas.
CAN INV-PULP	F9226	022344	Wood Pulp	14	25.502	14	25.502	3986	0	MT
CAN INV-PULP	F9226	022344	Wood Pulp	11	20.037	11	20.037	3989	0	MT
CAN INV-	F9226	022344	Wood Pulp	14	25.502	14	25.502	3986	0	MT

To drill down further and see specific details related to a single mark, click on the desired "Mark". This will enable the customer to see the receipt number, the mill it came from, the carrier name and number.

									INVENTORY BOOKING STATUS via MARK
Shipper:	**Canadian Forest Products Ltd.**			**Consignee:**					
Booking BOL/No.	Cmmdty	Mark	Lot	Receipt Number	Mill	Units Recved	Qnty. Reced	Meas.	Carrier No.	Trans. Mode
CAN INV-PULP	Wood Pulp	F9226	022344	PRO461566		14	25.502	MT	929	

To drill down further and see specific details related to a single receipt, click on the desired "Receipt". This will enable the customer to see the package numbers, the length of lumber packages, the receive date and the location of the cargo.

										INVENTORY BOOKING STATUS
Shipper:	**Canadian Forest Products Ltd.**			**Consignee:**						
Booking BOL/No.	Cmmdty	Mark	Lot	Receipt No.	Pkg No.	Lumber Length	Units Rcvd	Qty. Rcvd	Meas.	Receive Date	Loc.
CAN INV-PULP	Wood Pulp	F9226	022344	PRO461566			1	1.822	MT	12/14/2001	2D-05-1
CAN INV-PULP	Wood Pulp	F9226	022344	PRO461566			13	23.680	MT	12/14/2001	2D-05-1

CONTAINER ON DOCK BY LINE – EXPORT, IMPORT OR INVENTORY

Customers can view the online summary of Containers On Dock using this interface. This interface only shows containers that are physically on dock.

Users have the option of looking at export, import or inventory containers. When selected this interface will display a summary of all containers grouped by size, type and height. Containers are listed in alphabetical order within each group. This interface also displays net weight, tar weight, gross weight, full or empty, received date, number of days on dock, location, generator number (if attached), booking or bill of lading number, vessel and voyage.

This interface also provides a sub total by grouping (size, type and height) as well as a total for all containers.

EXPORT

											CONTAINER ON DOCK BY LINE - EXPORT	
S/T/H	Container ID	Net	Tare	Gross	F/E	Recved Date	Days on Dock	Loc.	Generator ID	Booking Number	Vessel	Voy.
20'GP8'6"	CAXU2319650	0	2300	2300	E	3/27/2002	7	233F-3		MT-HKG	Northern Delight	003W
20'GP8'6"	CAXU2436152	0	2200	2200	E	3/25/2002	9	233H-1		MT-HKG	Northern Delight	003W
40'GP9'6"	TRIU9277898	20893	4040	24933	F	3/28/2002	8	378H-3		2YVRLA0138	Maruba Trader	026E
40'GP9'6"	TRIU9325020	20000	4000	24000	F	4/2/2002	1	832B-2		2YYZPA0071	Direct Falcon	355S
										Sub Total:	6 Records	
40'OT8'6"	SUDU4811936	20000	4200	24200	F	3/25/2002	9	836B-1		2YVRLA0117	Maruba Trader	026E
40'OT8'6"	TOLU4868636	10000	4000	14000	F	3/20/2002	14	804D-4		2YVRLA0132	Maruba Trader	026E
40'OT8'6"	TOLU4982551	18144	4000	22144	F	4/2/2002	1	192G-2		2LAXLA0243	Maruba Trader	026E
40'OT8'6"	TOLU4996724	0	4000	4000	E	3/20/2002	14	186D-1		MT-SHA	Northern Delight	003W
										Sub Total:	4 Records	
										Total:	56 Records	

IMPORT

										CONTAINER ON DOCK BY LINE - IMPORT		
S/T/H	Container ID	Net	Tare	Gross	F/E	Recved Date	Days on Dock	Loc.	Generator ID	BOL Number	Vessel	Voy.
20'GP8'6"	CAXU6148766	22220	2300	24520	F	12/18/2001	106			LILA02377812	Maruba Trader	024W
20'GP8'6"	CMCU2085698	22430	2300	24730	F	12/18/2001	106			LILA02377812	Maruba Trader	024W

INVENTORY

										CONTAINER ON DOCK BY LINE - INVENTORY
S/T/H	Container ID	Net	Tare	Gross	F/E	Recved Date	Days on Dock	Loc.	Generator ID	Booking Number
20'FR8'6"	JLCU8560531	0	2000	2000	E	3/6/2002	28	259I-1		CLL - EMPTY
20'GP8'6"	SUDU3487864	2956	2300	5256	F	11/9/2001	145	865N-3		CLL - FULL EXPORT

RELEASE STATUS – BOL RELEASE STATUS

Customers can view the release status of a specific bill of lading. The user types in the desired bill of lading number and hits go. The most recent vessel and voyage will appear to the right. Users can select a different vessel if desired. Once selected the voyage, shipping line and discharge date appear. If the cargo has not been discharged from the vessel a date will not appear. If the bill of lading is on hold a hold date will appear against the appropriate hold. Once the hold is removed a remove hold date will appear against the appropriate hold.

BOL RELEASE STATUS

Please Enter BOL No.: KRULS-2006   Go   **Vessel:** Grouse Arrow   82

Voyage:	82	**Discharge Date:**	02/26/2002
Line:	Gearbulk Shipping Ltd.		

Hold Type	Hold Date	Remove Hold Date
Custom Hold:	02/22/2002	02/26/2002
Steamship Hold	02/22/2002	02/25/2002
CExam Hold		
CFIA Hold		
FSD Hold		
Other Hold		

RELEASE STATUS – CONTAINER STATUS

Customers can view the release status of a specific container. The user types in the desired container number and hits go. The most recent vessel and voyage will appear to the right. Users can select a different vessel if desired. Once selected the vessel name, voyage, shipping line, gross weight (in kgs) and bill of lading number appear. If the container has been physically released off the dock the carrier name and the release date and time will appear. The container is still on dock if no release date and time displays. If the container has been discharged off the vessel the discharge date will appear. Free time expires seven (7) days from the date of discharge.

If the container is on hold, a hold date will appear against the appropriate hold. Once the hold is removed, a remove hold date will appear against the appropriate hold. If the container has hazardous goods inside, or if the container is refrigerated or, if the container is over dimensional the words "yes" will appear against the appropriate field.

RELEASE STATUS – RELEASE NUMBER

When inventory containers are authorized for release a release number is given by the shipping line or is created by the terminal. This unique number is used to identify the size, type and height, and quantity for each combination that is authorized for release. To view the status of a release, customers can enter the desired release number and hit go. This screen will display the shipping line that owns the containers being picked up. The user can also see the quantity authorized per each size, type and height. The release quantity will display the total containers picked up against that release number.

CONTAINER RELEASE AUTHORIZATION

New Release

Customers can enter their own container release authorizations over the Internet. When the user selects the New Release tab a blank authorization form will come up. Any field with a grey arrow in a red circle beside it is mandatory and cannot be skipped. The current date will automatically appear in the date field. Shipping lines can only create authorizations and as a result, the users company name will automatically appear in the line field, based upon their login ID. If only a specific carrier is authorized to pick up

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containers against the release, select that carrier from the drop down list in the carrier field.

For every container the user selects the desired size, type and height from the drop down list and enters the authorized quantity in the quantity field. Users can also enter any comments for the terminal, trucking company, etc. in the remarks field.
Once the entries are completed hit the "Submit" button. If you would like to refresh the screen and start over hit the "Reset" button.

Once you have selected submit, an almost identical screen appears with a number in the authorization ID field more command options at the bottom.

At this point in time you have the option of "Editing" the record you just created or "Deleting" it altogether. Edit returns you to the original screen you were in when you created the release authorization. Delete removes the record completely and a confirmation message will appear - "This Authorization has been deleted" – across the middle of the screen.

A release authorization can be for any container that matches the size, type and height indicated in the release or it can be for specific containers only. A release could also be for part specific and part any container. It is the user's choice. To enter specific container numbers against a release hit the "Container No." button.

A couple of fields will appear below the remark field at the bottom of the screen. The container number field contains all containers that are currently on dock for that shipping line, matching the size, type and height identified in the authorization. Users can click on the down arrow to scroll through the pick list or type in the specific number. Once selected the container type will automatically appear. To confirm that you want this container against this release hit the "Submit" button.

Once submitted a new list of commands appear at the bottom of the screen. To designate another container against the release or to view all containers entered against the release hit the "List button"

The containers designated against the release will appear at the bottom of the screen along with a unique ID number. To add another specific container number against a release, hit the "Container No." button. And follow the same procedures as before. To change or delete a specific container number that has already been assigned click on the ID number and the same screen as above will appear. To change the container number hit the "Edit" button. To delete the container number hit the "Delete" button.

The containers designated against the release will appear at the bottom of the screen along with a unique ID number. To add another specific container number against a release hit the "Container No." button. And follow the same procedures as before. To change or delete a specific container number that has already been assigned click on the ID number and the same screen as above will appear. To change the container number hit the "Edit" button. To delete the container number hit the "Delete" button.

List of Releases

At any time the user can view the complete list of all releases they have created. They can do this by hitting the "List All" button at anytime they see it during their creation of the new authorizations. They can also go directly to the list by selecting Container Release Authorizations – List of Releases from the main Cargo Inquiry bar.

This screen gives a summary of all release authorizations ordered by date. The released column gives the total quantity released against each release number. A release can be changed or modified at anytime until it is complete.

You can view the details of any release by clicking on ID number beside the release number.
Once selected, the previous authorization screen pops up and the releases can be edited or deleted as normal.

ID	Release Number	Line	Date	Carrier	Type	Qty	Released	Remark
0000065255	YVRNT02061	Trans Maritima Mexicana Line	1/18/2006		20' GP 8'6"	5	0	
0000065267	Example	Trans Maritima Mexicana Line	1/18/2006	Cansea Transport Inc.	20' FR 8'6"	10	0	Please release 10 good order containers to Cansea
0000065210	YVRNT02055	Trans Maritima Mexicana Line	1/17/2006		20' GP 8'6"	17	0	

TRUCKER APPOINTMENTS

Customers have the ability to advise the terminal of traffic volumes for the following day. This allows the terminal to estimate volumes, hire appropriate manpower and allocate enough equipment to satisfy the customer's needs. Failure to do so could result in delays or truckers not being serviced.

When this option is selected the "Trucker Appointment" screen pops up. The "For date" automatically defaults to the next day. It is assumed that all requirements are for dayshift unless we are advised otherwise. The customer name and user name fill in automatically based upon the user login.

Users have the option of advising movements for up to three commodities at one time. Users can select a commodity from drop down list. Users can entered the total quantity, total trucks or a combination of both. They can also provide additional remarks that may be helpful to the terminal operator in determining the correct manning and equipment.

Once all the desired data is entered the user can hit the "Submit" button. After submitted the user will see "The appointment sent successfully! If you want to send more, please click here to go back!" If they click here they return to the appointment screen. They can also start again by hitting the "reset" button. Once submitted, the details are automatically emailed to all gate foremen and operations personnel.

REPORTS

PRINTING REPORTS

Customers can print the identical reports they currently receive by fax or in person using the Internet. The printing a reports works the same for all reports. Once you have selected your report a series of menu screens will come up. In most cases you are allowed to

select specific items or all the items in the list. On the first menu you must make a specific selection by clicking the item and hitting the "Submit" button.


On the second and subsequent menus you can make a specific selection by clicking the item and hitting the "Select" button. You can select all the items in the list by hitting the "Select All" button. If you have selected too many or made a mistake simply clicking the item and hit the "Remove" button. You can de-select all the items in the list by hitting the "Remove All" button. Once you have made your selections hit the "Submit" button to proceed. If you wish to return to the previous menu hit the "Back" button.

If you are running a report for the very first time you will have to install the "Crystal Smart Viewer for ActiveX". When this warning comes up, just select "Yes" to accept the installation. It will take a couple seconds.

The report will take a moment to load.
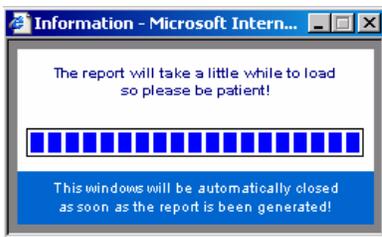
The report will display on your screen in "Seagate ActiveX Viewer". You can preview the report by scrolling forwards and backwards or by hitting the page forward or backward buttons. To print the report simply click the print icon in the upper left hand corner and the report will print to your local printer. You may have to set your default prior to printing the report.

Once the report has finished printing you can exit the viewer by clicking on the "X" in the upper right hand corner of the screen.

EXPORTING REPORTS

Customers have the option of downloading the actual report into several different formats. This would enable the user to attach the report to an email or simply download

into an excel spreadsheet. You would go through the same steps as printing a report but instead of hitting the "Print" icon you would hit the "Export Report" icon, which is located to the right of the print button.

Once activated the system will ask you for a directory to save the file in. It will also ask you to enter a File Name and select a Save as Type. Select the type of file you want to create and hit the "Save" button.
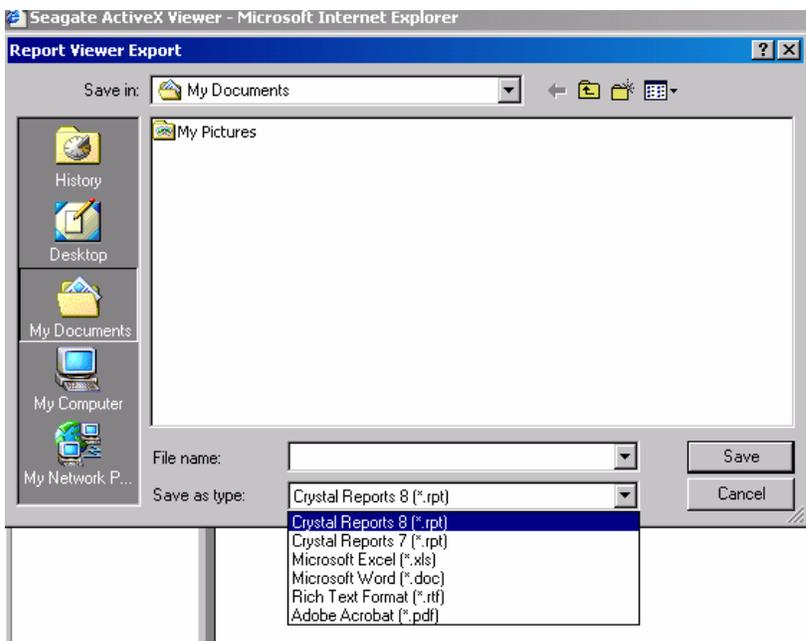
If the item has been successfully saved you will get a response asking you to view the report now or later. If you choose "Yes" the system will automatically open up the file in the application you suggested. If you choose "No" the file will be saved in a directory for you to use later.

AVAILABLE REPORTS

The following reports are available to all users depending on access rights. The reports appear in the same order as found on the website:

Booking Status – For Containers

This report shows the booked amount versus received amount and details for a specific vessel by shipping line, port, booking number, size and type

Booking Status – For Other Commodities

This report shows the booked amount versus received amount for a specific vessel by shipping line, final destination, discharge port, commodity, shipper and booking number

Import, Export and Inventory – On Dock – For Containers

This report shows the total amount and details of containers on dock by Export/Import/Inventory, shipping line, size and type

Import, Export and Inventory – On Dock – For Good Order Containers

This report shows the total amount and details of non-damaged containers on dock by Export/Import/Inventory, shipping line, size and type

Import, Export and Inventory – On Dock – For Hazardous Containers

This report shows the total amount and details of hazardous containers on dock by Export/Import/Inventory, vessel, shipping line

Import, Export and Inventory – On Dock – For Refrigerated Containers

This report shows the total amount and details of refrigerated containers on dock by Export/Import/Inventory, vessel, shipping line

Import, Export and Inventory – On Dock – For Other Commodities – Export & Inventory

This report shows the total amount of cargo on dock and details by vessel, shipping line, discharge port, commodity, shipper

Import, Export and Inventory – On Dock – For Other Commodities – Import

This report shows the total amount of cargo on dock and details by owner, vessel, bill of lading, commodity

Import, Export and Inventory – Generator – Movement History

This report shows the specific movement details for each generator selected

Import, Export and Inventory – Generator – On Dock

This report shows the total amount of generators on dock and details by shipping line

Import, Export and Inventory – Manifest Summary – By BOL

This report shows the commodity, consignee, owner, units and volume for each bill of lading, for all the bills of lading on a specific vessel

Import, Export and Inventory – Manifest Summary – By Commodity

This report shows the bill of lading, consignee, owner, units and volume for each commodity, for all the bills of lading on a specific vessel

Import, Export and Inventory – Mates Receipts – Vessel Loading Summary

This report shows the total units and quantity received for a specific vessel by discharge port, final destination, commodity, stowage, unit size and location. For lumber the report will also display the total package tally and board foot factor for each location.

Import, Export and Inventory – Mates Receipts – For Other Commodities

This report shows the lineup detail, total units and quantity received for a specific vessel by discharge port, final destination, commodity, shipper and stowage.

Import, Export and Inventory – Mates Receipts – Details For Other Commodities

This report shows the lineup and package detail, total units and quantity received for a specific vessel by discharge port, final destination, commodity, shipper and stowage.

Import, Export and Inventory – Mates Receipts – For Containers

This report shows the lineup and container details, and quantity received for a specific vessel by shipping line, discharge port and booking number.

Export Container Weight Report – By Line

This report shows the total units and quantity received for a specific vessel by shipping line then discharge port.

Export Container Weight Report – By Port

This report shows the total units and quantity received for a specific vessel by discharge port then shipping line.

Gate Activity – Gate Receiving for Containers

This report shows the lineup and receipt details for containers received during a specific time period by shipping line, transport mode.

Gate Activity – Gate Receiving for Other Commodities

This report shows the lineup, receipt and package details for cargo received during a specific time period by transport mode

Gate Activity – Gate Releasing for Containers

This report shows the lineup and receipt details for containers released during a specific time period by shipping line and transport mode.

Gate Activity – Gate Releasing for Other Commodities

This report shows the lineup, receipt and package details for cargo released during a specific time period by transport mode

Release – Continuity Report

This report shows the beginning and ending balance (units and quantity) for cargo during a specific time period displaying lineup, receipt and package details by owner, bill of lading, commodity and vessel.

Release – Release Authorization

This report shows the specific details including units and quantity, of cargo that has been authorized for pick up by owner, authorization number, pickup number, bill of lading and vessel.

Release – Container Release Authorization Status

This report shows the total quantity and details of containers authorized and actually released for each size and type by shipping line then release number.

Release – Pick Up Number Summary

This report shows the specific details including units and quantity, of cargo that has been authorized for pick up by pickup customer, pickup number, bill of lading and vessel.

Release – Truck Receipt Release

This report shows the specific details including units and quantity, of cargo that has been loaded on a specific truck by release number.

Damage and Exception – For Containers

This report shows the total amount and details of damaged or over dimensional containers on dock by Export/Import/Inventory, vessel, shipping line, size and type.

Damage and Exception – For Other Commodities

This report shows the total amount and details of damages for cargo by Export/Import/Inventory vessel, shipping line, discharge port, commodity, shipper, mark and lot number.

Import Container List – By BOL

This report shows the total containers and details for each bill of lading, for all the bills of lading on a specific vessel by shipping line and bill of lading

Import Container List – By Container Number

This report shows the total containers and details, for all containers on a specific vessel by shipping line, size and type, and container number

Import Container List – By Destination

This report shows the total containers and details, for all containers on a specific vessel by shipping line, destination and priority number

Container Movement History

This report shows the specific movement details for each container selected

Shipper Lineup

This report shows the booked amount versus received amount for a specific vessel by shipping line, final destination, discharge port, commodity, shipper and mark

External Vessel Schedule

This report shows the vessels and their details that are lined up for arrival at Fraser Surrey Docks by ETA then vessel